



Missouri Department of Natural Resources
Water Protection Program - Public Drinking Water Branch

PUBLIC NOTICE
CUSTOMERS OF BONNE TERRE PWS
FAILURE TO MEET MICROBIOLOGICAL MONITORING REQUIREMENTS
FOR DRINKING WATER-SOURCE WATER

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During **September 2018** we had sample(s) that tested positive for total coliform bacteria and we did not test our source water for fecal indicators, therefore we cannot be sure of the quality of our drinking water during that time.

This is a violation of Missouri Public Drinking Water Regulations. The Missouri Department of Natural Resources requires that drinking water be tested for fecal indicators at the source (well) if total coliform bacteria is detected in the distribution system, by submitting at least one valid sample per source. Bacteriologically-contaminated water can cause a variety of disease symptoms. It is important that drinking water be routinely tested to ensure the safety of those who consume it.

This is not an emergency. If it had been you would have been notified immediately. Total coliform bacteria are generally not harmful themselves. Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers.

Provide explanation of cause of monitoring failure:

This is a violation of 10 CSR 60-4.025. No triggered source water samples were collected or too much time passed before the samples were taken for testing *E. coli* bacteria.

For more information, please contact water system staff indicated below:

Shawn Kay at 573-358-2254 or 118 N Allen St. Bonne Terre, MO
(name of water system contact) (phone number) (mailing address) 63628

Additionally you may contact the Missouri Department of Natural Resources' Southeast Regional Office at 573-840-9750 or Public Drinking Water Branch at 573-526-6925.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by BONNE TERRE PWS
State Water System ID#: MO4010087.

Date mailed or hand delivered (if applicable): 11-30-18